

The opportunity

The QA and Support Engineer Intern will have the hands-on opportunity to work within a growing team to solve interesting challenges.

You will develop use-cases and test scenarios, perform functional, security, and performance software testing on web and mobile applications, and will participate in all project phases including, planning, preparation, stabilization, and the first line of support of the solutions.

Our team is agile, highly collaborative, and learning-focused.

You will:

- Learn how to develop test plans, user scenarios, and validation procedures based on project requirements and specifications
- Collaborate with software development engineers to troubleshoot problems discovered during the testing process
- Develop testing documentation, End-User documentation, Bug Reports, and Release notes
- Create UAT documentation and perform the UAT process with the client
- Provide software application support
- Manage, classify, and respond to technical support tickets using a support system and other suitable tools
- Directly communicate with the client to find out the nature of the issued problem
- Establishing the root causes of application errors, and escalating serious concerns

To qualify for the role, you must have:

- Final year student or Graduate in Computer Science, Engineering, or any other technical field
- Basic knowledge of QA and Support processes and strong will to learn
- Familiarity with the Software Development Process and development methodologies
- Excellent interpersonal, communication, and organizational skills
- Passion for quality, performance, reliability, and teamwork

What we look for

We're interested in strong team players who support their colleagues in reaching their goals while also considering their workload and development. Prospective interns should be highly-motivated self-starters who can drive ideas independently and collaborate effectively in a team setting.

By giving you the training, opportunities, and creative freedom, we can make great things together.

Make your mark. Apply today.